

NATURAL GRACE HUNTER CENTRAL COAST PTY LTD.

FUNERAL INFORMATION STANDARD

As required under Fair Trading Regulation 2019

To be read in conjunction with our full Price Guide

At Natural Grace Hunter Central Coast, we are committed to providing our community with the highest level of care and support. To assist you in making informed choices and decisions, and before entering into any agreement, we will provide you with an itemised cost estimate which will detail the price of the goods and services that will be supplied, as well as the costs of any disbursements, and the total amount that is payable.

Required Items	Cost (inc. GST)
-----------------------	------------------------

Professional Fees for Holistic Funeral Services

Arrangement and conduct of a Holistic Funeral Service

Gathering	from \$3950 plus venue hire & third-party expenses at cost charged by supplier	
Memorial Service	from \$4455 plus venue hire & third-party expenses at cost charged by supplier	
Funeral Service	from \$4950 plus venue hire & third-party expenses at cost charged by supplier	

Weekend and Public Holiday Funeral Service Surcharges

Includes Holistic Funeral Director, funeral attendant, and hearse for a four-hour time frame	\$1584
Additional hours are charged at	\$330.00 per hour

Vigils and Viewings (available as an addition to the Holistic Funeral Services listed above)

Vigil of 2 hours during business hours in our vigil space	\$695
Vigil and Ritual Wash of 3 hours during business hours in our vigil space	\$975
Vigil of 2 hours during business hours in an external space including suitable vehicle for transport plus venue hire & third-party expenses at cost charged by supplier	\$995
Viewing of 30 minutes at the external venue prior to the Funeral Service (conditions apply)	\$0 with our compliments
Viewing of 30 minutes at our venue prior to departure for the Funeral Service	\$0 with our compliments

Transfers (charged in addition to Professional Fees above)

Business hours transfer from the place of death into our care:

Transfer from the hospital mortuary or the coroner at a time within our discretion - family not in attendance	\$295
At need transfer from home, hospital, hospice, aged care, or other place of death – family and friends are warmly welcomed to be in attendance	\$495

After hours transfer from the place of death into our care:

At need transfer from home, hospital, hospice, aged care, or other place of death – family and friends are warmly welcomed to be in attendance	\$695
--	-------

Transport of the body in hearse or other suitable vehicle to the location of the funeral service:

Transfer to a single location (included in Professional Fees)	\$770
Transfer from the funeral service to the cemetery for burial or cremation (double location)	+\$495

Travel outside our operating area:

A fee of \$3.50 per km is applied for travel that exceeds a 75km radius from our Beresfield Sanctuary.



Required Items

Cost (inc. GST)

Mortuary Care (included in Professional Fees above)

Body Storage Cost Storage of the body prior to burial or cremation	
Accommodation in our mortuary for the time needed	\$330
Care and Preparation of the Body prior to cremation or funeral service:	
We provide natural mortuary care using only organic products when caring for the deceased, which includes warm water, essential oils, and organic skin and hair products	\$550
Hire of Cooling Blanket: (available only with our Home-Based Death Care offering) <i>We provide at home after death care and support on request.</i>	per day \$165

Coffin, Casket, Shroud

We offer a range of coffins, caskets and shrouds	from \$550 - \$5500
Kubu Rattan by Greenature	\$1795
Pandanus by Greenature	\$1795
White Wicker by Greenature	\$1795
Enviro Coffin Rope Handles	\$1750
Heaven and Earth Eco Burial Shroud	\$1559
Outside the Box Casket	\$660

*An additional fee of \$275 will apply if an oversize coffin, casket or shroud is required. Natural Grace reserves the right to determine the necessity for an oversize coffin. You can be assured of the highest standards of comfort for the person in our care.

Crematorium

There are many different types of cemetery options within the Hunter and Central Coast regions. Talk to us about your preferences as there are too many options to list here. Crematorium fees are charged at cost as per the cemetery price guide.

Newcastle Memorial Park - 3/173 Anderson Drive, Beresfield NSW 2322 (Basic Cremation Fee)	\$730*
Lake Macquarie Memorial Park - Cessnock Road, Ryhope, NSW 2283 (Basic Cremation Fee)	\$730*
Palmdale Lawn Cemetery & Memorial Park – 57 Palmdale Rd, Palmdale (Basic Cremation Fee)	\$960*
*NSW Govt Interment Service Levy – Cremation (as charged by the crematorium operator)	plus \$45.10

Cemetery

Burials range from in-ground traditional graves at varying depths to a natural burial at a shallow depth, or above-ground burial in a private or community mausoleum.

There are many different types of cemetery options within the Hunter and Central Coast regions. Talk to us about your preferences as there are too many options to list here.

Burial plot at cemetery of your choice	ranges from \$1850 - >\$10,000
Gravedigging – opening and closing fee	from \$1,340
NSW Govt Interment Service Levy – Burial (as charged by the cemetery operator)	from \$171.60

Legal Documents (charged in addition to Professional Fees above)

These are the reasonable estimates of the cost of services provided by third party suppliers. The estimates are subject to change. There may be other disbursements which may not be listed.

Death Certificate (supplied by Birth, Deaths and Marriages)	\$68
Cremation Risk Advice from treating doctor	estimate \$110 - \$240
Medical Referee's Cremation Permit	from \$99

Funeral Pricing

Cost (inc. GST)

Least Expensive Package

Respectful Cremation

\$3,000

- This offering meets all the legal and practical requirements for the care of a person who has died. It does not include a funeral service.
- The Cremation Fee for Newcastle Memorial Park, Lake Macquarie Memorial Park and the NSW Govt Interment Service Levy is included in this package.

Our Service fees include:

- All day everyday care, support, and love from an experienced and compassionate Holistic Funeral Guide specifically assigned to you and your family
- Support from our care team for administration and arranging
- Transfer into our care and to the crematorium:
 - Transfer from hospital mortuary or Coroner at a time within our discretion - family not in attendance; **OR**
 - At need transfer from home, hospital, hospice, aged care, or other place of death - family and friends are warmly welcomed to be in attendance (additional fees apply - business hours \$495, after hours \$695)
- Natural mortuary care – we only use natural products when caring for the deceased, which includes warm water, essential oils, and organic skin and hair care products
- Choice of family provided clothes or a simple shroud
- Collection of personal keepsakes such as handprints and a lock of hair - if desired
- Eco-friendly Outside the Box Cardboard Casket with natural liner or Cotton Shroud with Simple Shroud Bearer
- The option of a vigil or viewing in our vigil space at an additional fee – see Viewing and Vigils above
- Permits, Certificates, and Registration of the death with the appropriate authorities (Births, Deaths & Marriages, Services Australia (including Centrelink), DVA, and Medicare)
- After funeral care including assistance with the care of ashes.

*An additional fee of \$275 will apply if an oversize coffin, casket or shroud is required. Natural Grace reserves the right to determine the necessity for an oversize coffin. You can be assured of the highest standards of comfort for the person in our care.

Disbursements

These are the reasonable estimates of the cost of services provided by third party suppliers. The estimates are subject to change. There may be other disbursements which may not be listed.

Newspaper notices publishing and/or printing cost – each newspaper is different	estimate from \$300 - \$600
Filming and Livestreaming	estimate from \$750
Audio Visual equipment	estimate from \$750
Photo presentation [Reflection of Life] DVD	estimate from \$300
Printing	estimate from \$3 per unit
Venue hire and cleaning	varies depending on venue
Catering	varies depending on menu and guest numbers
Celebrant fees	estimate from \$800-\$1,500
Church contributions	estimate from \$300
Flowers	estimate from \$300
Memory making	estimate from \$55

Disclosures:

- **Transport of the body prior to burial or cremation:** We use a professional fleet of specially designed vehicles for transfers into our care. The fleet is owned by us, Natural Grace Hunter Central Coast Pty Ltd, and operated by Kylie Gangemi – 1/61 Elwell Close, Beresfield NSW 2322.
- **Transport of the body to the funeral service, burial or cremation:** We offer a simple hearse fleet owned by us, Natural Grace Hunter Central Coast Pty Ltd, and operated by Kylie Gangemi – 1/61 Elwell Close, Beresfield NSW 2322. We also offer a traditional hearse owned by Independent Mortuary Services and operated by Tanya Allen- Tuggerah NSW 2259.
- **Storage of the body prior to burial or cremation:** Details of Mortuary – owned by Natural Grace Hunter Central Coast Pty Ltd and operated by Kylie Gangemi – 1/61 Elwell Close, Beresfield NSW 2322.

